

CALIFORNIA CASCADE INDUSTRIES



Based in California with three locations, California Cascade Industries is a manufacturer and distributor of redwood, cedar and treated lumber products to large home centers and independent retailers throughout the southwestern U.S. Since 1974, they have worked diligently to bring value into the marketplace with premium products from manufacturing facilities, and from the premium branded product lines that they promote, sell and distribute. A company that does a lot of remanufacturing, California Cascade chose Agility because of the access to real-time information and the ease of use when completing procedures. "We like real-time and we like the way the components integrate, whether it is a sales, remanufacturing or purchasing process and even just the overall accounting functions," California Cascade's operations manager Tim Semons described. "The fact that it is Windows-based is great for us."

The Challenge

Using a 20+ acre facility in Sacramento, a large aspect of California Cascade's business is dedicated to remanufacturing. Their state-of-the-art plant is fully equipped with everything needed to complete orders from re-sawing, to planing, to treating, to moulding, to kiln drying. In conjunction with their modern resources, California Cascade needed a software system with industry specific features to take their remanufacturing procedures to the next level.

The Solution

After investigating their options, California Cascade implemented Agility in 2006. "We looked at three or four lumber-specific software programs," Semons explained. "For us, we do a lot of remanufacturing work and Agility had the best functionality."

Agility's remanufacturing features allow California Cascade and other lumber companies to manage value added processes easily, track each stage of the remanufacturing process including expected completion dates and costs, and control inventory control since Agility commits material used in the process so it is no longer available for sale.

Productivity is much more streamlined with Agility's remanufacturing process. Detailed work orders contain an array of valuable customer and product information, but more importantly they provide concise communication to production staff. California Cascade has seen productivity increase from remanufacturing processes, especially because information is available in real-time. "We do a lot of remanufacturing, so we can watch material go through so there's not a lot of hang ups," Semons described. "We don't have to wait for things to update at the end of the day to see what we have done. We like that instantaneous complete the reman so we know what we have to keep moving forward. "

One of the most important aspects of the remanufacturing process for California Cascade is being able to have real-time information to have a more accurate view of their operations. "We all know what is going on pretty much to the minute for all aspects of our company in different branches," Semons explained. "So, if we have customers calling for something, we can look and see if we have it, and that has been very helpful in the customer service aspect."

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