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Provide faster, better service with BROSCO's customer portal

BROSCO's customer portal gives you more control over your account. The user-friendly design lets employees look up current pricing, create quotes, print delivery tickets, and more. It eliminates the "telephone game" of calling for information and updates. Less waiting means faster service and happier customers.

Immediate Answers

Get answers right away. Sales staff can browse inventory, view stock levels, and check order statuses directly from the portal. And since they don't have to wait for a callback, employees can resolve issues as they arise: answer the question, create the quote, submit the order.

More Flexibility

24/7 access lets you conduct business on your schedule. The portal eliminates problems like time differences and 8-5 office hours.

Real-Time Data

Get real-time information about pricing, stock availability, and estimated delivery dates. Instead of calling and requesting an updated quote or order status, employees can use the portal to access the most current data.

View and Print Forms

Print commonly requested forms like quotes, order acknowledgments, invoices, and signed delivery tickets. Customers will appreciate getting verification and documentation right away.

Fewer Headaches and Errors

The customer portal puts you in charge of your account. There's no need to worry about lost faxes or miscommunication with a third party. The portal can even export data into your ERP system*, eliminating time-consuming, error-causing double-entry.

(*The BROSCO Order Export feature works seamlessly with the Agility ERP System. Some set up may be required for other ERP packages.)
